

CCAT 2021 **Virtual** Symposium Series

# Reimagining **Tribunal Excellence** in a Post-COVID World

#WhatnowCCAT2021

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## Program

April – May 2021

1:00 p.m. – 2:30 p.m. (Eastern)

DATE	SESSION
April 1, 2021	<p><b>Reimagining Administrative Justice</b></p> <p>This session kicks off the 2021 Virtual CCAT Symposium. It will explore the roots of administrative justice, present critiques of current practice, and present an optimistic vision based on community, network and openness that can help guide decision-making as we look forward to a post-pandemic world.</p> <p><b>Moderator:</b> Ian Darling, Chair, Condominium Authority Tribunal (ON)</p> <p><b>Panelist:</b></p> <ul style="list-style-type: none"><li>• Nick O’Brien, co-author of <i>Reimagining Administrative Justice</i></li><li>• Susan Opler, Ombudsman, Ombudsman Toronto</li><li>• Deborah Pressman, Legal Counsel, Office of the Chief Justice – Ontario</li></ul>
April 8, 2021	<p><b>“You’re on Mute” – Lessons from a pandemic</b></p> <p>COVID-19 brought many sudden changes to administrative tribunals—and many of these changes are here to stay. We all had to be flexible and find new approaches to conducting daily business. This session will feature members of the Canadian Bar Association highlighting the many positive impacts from these changes, which are discussed in a recent <i>CBA Taskforce Report</i>. The session will also explore some tales of spectacular failure. Trust us: for many adjudicators, being on mute was the least of their problems!</p> <p><b>Moderator:</b> Candace Salmon, Member, Social Security Tribunal of Canada</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"><li>• Brad Regehr, President, Canadian Bar Association (CBA) and Co-chair of the CBA Task Force on Justice Issues Arising from COVID-19 (Maurice Law)</li><li>• Karen Eltis, Faculty member at the University of Ottawa Centre for Law, Technology and Society and Full Professor of Law within the Faculty of Law, Civil Law Section</li></ul>

	<ul style="list-style-type: none"> <li>• Christopher Wirth, Past Chair of the CBA Administrative Law Section and CBA Task Force on Justice Issues Arising from COVID-19 member (Keel Cottrell LLP)</li> <li>• Marc-André O'Rourke, Lawyer, Advocacy Canadian Bar Association (and Project Director of the CBA Task Force on Justice Issues Arising from COVID-19)</li> </ul>
April 15, 2021	<p><b>Trauma-informed Therapeutic Jurisprudence – Can tribunals be therapeutic?</b>  How should participants, decision-makers and administrators experience administrative justice? What can we do to reduce the trauma they experience? Can they contribute to healing? Trauma-informed lawyer and podcaster, Myrna McCallum, and prominent writer David Wexler will discuss this and other aspects of this topic.</p> <p><b>Co-Moderators:</b></p> <ul style="list-style-type: none"> <li>• Mélanie Raymond, Member, Immigration Appeal Division, Immigration and Refugee Board of Canada</li> <li>• Adrian Wright, Curriculum Development Coordinator, Foundation of Administrative Justice</li> </ul> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• Myrna McCallum, founding lawyer of Miyo Pimatisiwin Legal Services</li> <li>• David Wexler, University of Puerto Rico - School of Law; University of Arizona James E. Rogers College of Law</li> </ul>
April 22, 2021	<p><b>All the Stories Yet to be Told: Why Diversity Matters, and Why It's So Hard to Achieve</b>  If we could sum up the experience of the past year, it would be the importance of listening to the diversity of views.</p> <p>But beyond good intentions, how can the administrative tribunal community ensure that everyone has a voice? Why is it so difficult to go beyond cosmetic changes? What are the obstacles? How do we overcome the natural resistance that prevents us from listening meaningfully to what everyone has to say?</p> <p>How can we not only do better, but excel? We have brought together three experts who will show us that perhaps all we need to do is ... dare.</p> <p><b>Moderator:</b> Yves Faguy, Editor-in-Chief, CBA National magazine</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• Michael Gottheil, Chief of the Commission and Tribunals, Alberta Human Rights Commission</li> <li>• Me Farah Rousseau, Lawyer, Commission for Labour Standards, Pay Equity or Occupational Health and Safety (CNESST) (QC)</li> <li>• Alexis Wawanoloath, Articling Student, Neashish &amp; Champoux s.e.n.c</li> </ul>
April 29, 2021	<p><b>Administrative Law Update</b>  Calling all law nerds! Do you love admin law but never seem to have enough time to keep up with new decisions? Are you interested in what's going on in other jurisdictions? Is your idea of fun a debate about reasonableness and correctness? Then this session is for you! Join us as we explore the new, the exciting and the different.</p>

	<p><b>Moderator:</b> Margaret Leighton, Law Society Tribunal (Ontario)</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• Paul Daly, Chair in Administrative Law and Governance, University of Ottawa</li> <li>• Sherry Liang, Assistant Commissioner, Tribunal Services, Information and Privacy Commissioner of Ontario</li> <li>• Mary Liston, Associate Professor, Peter A. Allard School of Law, University of British Columbia</li> </ul>
May 6, 2021	<p><b>Pulling Back the Curtain: Managing access to justice at the tribunal front counter</b></p> <p>Access to justice arises as soon as matters come to administrative tribunals, well before decision makers are involved. What goes on behind the front counter before, during and after hearings? How do front line staff facilitate access to justice at different tribunals? What do staff find easy and difficult in ensuring access to justice?</p> <p>Join us to hear about these topics directly from the front line: staff working at tribunal registrar offices, customer service, and otherwise engaging with tribunal users. Decision makers may hear some eye-opening news, and staff will have the chance to listen and learn from their peers.</p> <p><b>Moderator:</b> Marco Romani, Administrative Judge, Tribunal administratif du travail (QC)</p> <p><b>Panelists:</b></p> <ul style="list-style-type: none"> <li>• Jeremy Fraser, Deputy City Clerk, Appeals and Tribunals, City of Calgary</li> <li>• David Keay, Liaison Officer, Administrative Tribunals Support Service of Canada, Secretariat to the Social Security Tribunal of Canada</li> <li>• Martine Lessard, Strategic Analysis Advisor on Fulfillment of Mandates, Tribunal administratif du Québec</li> <li>• Kelsey Scobie, Navigator, Administrative Tribunals Support Service of Canada, Secretariat to the Social Security Tribunal of Canada</li> </ul>